



www.friendsfilmit.co.uk

info@friendsfilmit.co.uk

07456 014252

TERMS & CONDITIONS

PAYMENT TERMS:

In order to secure the booking, we request 50% booking deposit by online card payment.

This is a non-refundable retainer, which will secure Friends Film it's services for the date of the event and bookings cannot be confirmed until this payment is received. The remaining balance of 50% is then due two weeks prior to the event.

If your wedding is postponed due to COVID-19, we will transfer your booking to a new date (subject to availability) free of charge.

RENTAL PERIOD

The equipment will arrive 1-2 working days before the wedding, and will be collected by courier between 9 and 5.30pm the next working day after the wedding. Alternatively, the client can drop the return parcel at a local post office with a pre-paid return label. The client agrees to package the equipment in the cases and boxes provided by Friends Film it and to agree an address for delivery and collection prior to the wedding date. Please note that we cannot guarantee a specific time for collection so bear this in mind when deciding on an address. If for any reason the courier is unable to deliver or collect the equipment on the agreed date, the client will be liable for the cost of rebooking and will be charged £50 per day per camera.

SERVICE SUPPLIED

Friends Film it agrees to hire:

- Sony HD Handycam camcorder/s
- Camera charger/s
- Protective Carry Bag/s
- One tripod

This kit above must be used for the purpose of filming the client's wedding only & Friends Film it agrees to supply the relevant videos on a USB stick. Videos will be delivered to the client no later than 16 weeks after the event, providing we have your edit form with all required information. Please note that if you wish to include additional, edited videos, such as day before or video guestbook, these will be charged at £70 per chapter.

The edit that the client receives is final. Please ensure that all music choices, name checks and special requests are made in writing by email prior to the editing period as any changes thereafter will be charged at £150 per day to cover the cost of re-editing, exporting, printing, postage and packaging.

Friends Film it agrees to provide one copy of the edited USB and any additional USBs will be charged at £15 per copy. Friends Film it will keep your wedding footage and edited video on file for 12 months from the date of your wedding.

LOSS, DAMAGE AND THEFT

General wear and tear to the equipment is expected but the client will be charged the repair costs for any serious damage to the camera or scratches to the lens. In the case of loss or theft of one or both of the cameras, the client will be charged the full price of the camera/cameras and equipment (currently £250 per camera). Please ensure that you read and understand our rental agreement.



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DENIAL OF SERVICE

We reserve the right to refuse rental service to anyone at anytime where we deem it is in our best interest on the basis of credit, past history, lack of safety precaution, or likelihood of abuse. We may also refuse rental service at anytime and our obligation under any contract executed will be void should we discover that the intended use of the equipment presents a serious safety hazard and/or violates any constitutional or by law.

CLIENT RESPONSIBILITY

The client is solely responsible for the equipment, and those who use it, whilst it is in their possession and accepts full responsibility for loss or damage to the equipment. The client is solely responsible for ensuring that the camcorders are recording throughout the course of the event. Friends Film it cannot be held responsible for the lack of footage, poor quality of filming and the loss of memory cards from the wedding day. Memory cards should be kept inside the camcorders to avoid damage or loss of footage.

INDEMNITY

You agree to indemnify Friends Film it and its employees from and against any and all losses, damages, claims or liability of any kind whatsoever, including legal expenses, arising from the use, condition (including, without limitation, latent or other defects) or operation of the equipment, and by whosoever used or operated the equipment during the rental term. Friends Film it is not responsible for accident or injury caused directly or indirectly by the use of the rental equipment.

FRIENDS FILM IT'S RESPONSIBILITY

In the unlikely event that Friends Film it cannot perform the services agreed upon; all fees paid by the client will be refunded. Friends Film it will take the utmost care with respect to delivery, editing and delivery of final video footage. In the event that circumstances arise that are beyond our control our liability is limited. Circumstances beyond our control include, but are not limited to: pandemic outbreak, acts of nature, electrical power failures, strikes, labour disputes, riots, insurrections, civil disturbances, fires, flood, storms, explosions, war, governmental actions, non performances of third parties, or loss or fluctuations of electrical power. Should you need to postpone your wedding, Friends Film it will transfer the date of your booking to a new date, free of charge, subject to availability.

The video is produced for the client's personal, private, in-home use. The client assumes all liability for any form of copyright infringement and is responsible for any personal releases.

By agreeing to these Terms & Conditions the clients agree that they have read, fully understand and accept the terms and conditions of Friends Film it's service.